

Payment Terms

All invoices are due, in full, within 15 days of the original invoice date. Invoices that are paid more than 15 days after the due date are subject to a 1-1/2% monthly service charge, with a minimum monthly fee of \$5.00. Accounts that are more than 30 days past due are subject to collection fees and legal expenses.

Warranty Details

Most of our products are covered by the manufacturer for a period of one year from the date of installation. Coldspring Pumps, Inc. extends this warranty to a total of three years from the original installation date on most products installed by our service crews. This warranty covers new equipment installations and labor. In some cases, the labor to replace a warranted item may be pro-rated from date of installation. The determination of warranty applicability rests solely with Coldspring Pumps.

The following conditions and limitations may apply:

- Extended warranties are valid only on invoices paid in full, prior to or on the original invoice due date.
- The warranty period is three years from the date of invoice.
- Warranties do not cover damage due to neglect, freezing, earth movement, power surges or lightning strikes.
- The warranty is limited to the actual installation and does not cover loss of use, excavation expenses or other extraneous expense.
- The warranty covers only parts installed and labor performed by Coldspring Pumps, Inc.
- All warranty work must be performed by Coldspring Pumps, Inc.
- Routine maintenance, such as cleaning aerators or changing filters, is not covered.
- There is no warranty on filter cartridges and ultra-violet light bulbs.
- Travel time and travel expenses for non-ferry served islands is not covered.
- The warranty does not apply to temporary systems.
- Terms & conditions are subject to change

Credit Card Payments

As of January 1st, 2012, we have discontinued routine acceptance of credit cards due to low card volume and high bank fees. Our preferred payment method is by check. However, we can accept payment by credit card in cases of unexpected repairs or emergency expenses.

Invoices may be paid using your Visa, Mastercard or Discover card. You may make payments by phoning the office at (360) 376-2739, by filling out the attached form below and mailing it to us.

Name on card: _____ Invoice number: _____

Billing address: _____

City: _____

State & Zip: _____

Card number: _____ - _____ - _____ - _____

Expiration date: _____

Three digit security code: _____

Signature: _____

Mail to: Coldspring Pumps, Post Office Box 228, Eastsound, WA, 98245